



Our trading values are aligned with the ETI base code. We seek only to work with suppliers who support these key human rights principles. We continuously work to ensure our business activities are ethically, socially and environmentally responsible and relationships are supported and sustainable.

We employ the following systems to monitor and improve standards:

NEW SUPPLIERS (Outside of UK)

Pre-qualification

All new suppliers' manufacturing facilities are pre-qualified. Factories must score 3 / Amber and above.

- Pre-existing audit report obtained and reviewed
- Brandart audit questionnaire sent and reviewed
- Factory sent Ethical Policy
- Factory completes REACH Declaration
- Existing test reports received
- Further evidence requested as appropriate
- Factory assessed, graded and approved / Rejected
- Inspections conducted on 1st order, as assessed by requirement.

EXISTING SUPPLIERS (Outside of UK)

Audits

- We accept audits 2 years within date and from many of the recognised schemes.
- We will work through a programme of auditing these factories that cannot provide a recognised audit.
- Audits are prioritised by risk / client / value.
- Supplier Grading Status is reviewed regularly and updated annually to monitor our programme of continuous improvement with factories.

Inspections

We use 3rd party organisations to conduct inspections on our behalf when required at source. These are actioned based on level of order risk i.e value / quantity / client / product. High or low involvement.

All orders are inspected to BS6001 Level 2 at point of Goods In into our UK warehouse.

UK SUPPLIERS

- ISO or similar quality certification (if available)
- GDPR compliance statement
- Modern Slavery Policy
- Companies House financial review completed
- Product Test Reports obtained (or declaration accepted)



DE-LISTED SUPPLIERS

We prefer to work with factories to improve conditions to meet the required standard. If the factory does not demonstrate a commitment to improve the following procedures are adopted:

- Suppliers who have been graded 4/ Red will be delisted.
- Exit strategy will be initiated with a target deadline of 6 months.
- Compliance Manager to give authorisation if a delisted factory is to be used, based on assessment.
- All staff to be notified

Our 2021 target is to increase our environmental assessments of our suppliers in line with our Environmental & Sustainability policy.